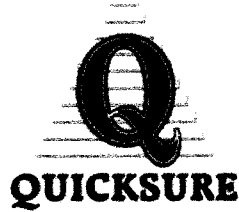


HEAD OFFICE
Quicksure (Pty) Ltd
cnr Prince George &
Kingsway Avenue, Brakpan, 1541
PO Box 4060, Dalpark, 1543
Tel: 0861 366 377
Fax: 0861 736 348
info@quicksure.co.za
www.quicksure.co.za



Authorised Financial Services Provider

KZN OFFICE
Unit 8, 49 Richefond Circle,
Ridgeside, Umhlanga Ridge, 4320
PO Box 1053,
Hyper by the Sea,
Durban North, 4053
Tel: 031 563 6001
Fax: 031 563 6062
info@quicksurekzn.co.za

28 June 2017

TO WHOM IT MAY CONCERN:

QUICKSURE CLAIMS INVESTIGATIONS: / JOHAN NEL

It is hereby confirmed that Quicksure has started to appoint Johan Nel on most of the investigative claims matters since 2015, and with tremendous results.

We believe in treating all clients fairly, but also take the insurer's interests at heart. We therefore always attempt to conduct all claims procedures within the policy terms and conditions applicable, and applying TCF as far as possible, and has Johan implemented our procedures as part of his own very successfully to accommodate and respect all requirements.

Johan Nel has been conducting investigations with a professional and fair attitude, and applied his great investigative senses and skills in such a successful way, that it enabled ourselves to make informed decisions on each and every claim within the shortest period of time.

As we believe in conducting business within integrity and honesty, we found that Johan can be appointed for investigations with the greatest of trust.

His investigation skills is magnificent and we managed, as a result of this, to be able to pinpoint those fraudulent cases that we were never able to identify successfully in the past.

I can also confirm that on all of the cases that were officially rejected due to the relevant investigations done by Johan, which none were overruled by the Ombud's office during this time.

The turn-around time on full investigations are extremely quick, and as a result of this, we are able to make informed decisions much faster on these claims, and save unnecessary expenses that always contributes to the cost of claim factor.

We have appointed Johan on large vehicle accident claims, and as far as Namibia with the greatest of success.

We have also appointed him on non-motor investigations such as burglaries, armed robberies, lost and/or stolen items, and large fire claims, and further on vehicle theft claims and accidents where alcohol could play a factor.

He has expert skills in re-constructing events and accidents that enable the insurer to make full and final decisions on large claims.

We are a multi insurer underwriter, and we are appointing Johan Nel on all of our mandates with all of the various Insurers approvals.

I trust you find this in order.

Yours truly



Pauli Raubenheimer
Executive Claims Manager

Tel : (011)- 748 4700

Fax : (011)- 740 6020

Email : paulir@quicksure.co.za

Website : <http://www.quicksure.co.za>